

Privacy Statement

The Real Thing Food Supplements (Pty) Ltd t/a The Real Thing

Last updated: 19 April 2022

The Real Thing ("us", "we", or "our") operates the website www.therealthing.co.za (the "Site"). This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site.

We use your Personal Information, as collected from the Site, for purposes of, but not limited to:

- continuous communication, such as newsletters and marketing.

By using the Site, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personal identifiable information may include, but is not limited to:

- email address.

Log Data

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

This website is a Static Brochure website and does not store any other identifiable information on the website.

The Real Thing Online

When signing onto the online store with your customer login details you will be redirected to www.therealthingonline.co.za (the 'Online Site').

We use your Personal Information, as collected from the Online Site, for purposes of, but not limited to:

- membership record keeping;
- billing directed to Gateway providers; and
- online orders.

By using the Online Site, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use of the Online Site

While using our Online Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personal identifiable information may include, but is not limited to:

- name and surname;
- company name;
- email address;
- contact numbers;
- billing and shipping address.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Online Site ("Log Data").

In addition, we may use of a third party service such as *Monetise – Magento Development Specialist* that collect, monitor and analyse this.

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information.

Cookies

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your Personal Information is important to us, however, no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes to This Privacy Policy

This Privacy Policy is effective as of 19 April 2022 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us at 021 701 0244 or per email at info@therealthing.co.za.